
ISO 9001:2000

INTERNAL AUDITOR TRAINING PROGRAMME

Trainer

Dr Nagalingappa

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Organized by



Hosmac Foundation

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ISO 9001:2000 – Executive Overview

Introduction to ISO 9001:2000

What is ISO 9001?

ISO 9001 is one of the kind of Quality Management Standards developed by worldwide organization. ISO 9001 is a series of documentation process which are the requirements for the Quality Management System Standards. ISO 9001 is one of the documents in this set; it contains the actual requirements an organization must be in compliance with to become ISO 9001 Registered.

Workshop Objective

Train and enable to become a certified internal auditor to set right the Quality management system in an organization so as to achieve continuous quality improvement.



Who should attend?

This workshop is designed for people new to ISO 9001:2000 and wish to understand the concept and methodology of ISO 9001:2000.

Suitable For:

- Top Management and Directors
- Managers and Technical Staff
- Hospital Administrative staff and students
- Admin Staff, executives and trainees
- Science & Commerce Students
- General Management students
- Career & Employees for Promotion

Benefits

Theoretical and practical knowledge gained in:

- The ISO 9000 international standards,
- Planning audits
- Interview technique
- Conducting an audit
- Definition and reporting Non-Conformance
- Corrective action and preventive action
- Live Audits
- Interpersonal skills for auditors



The candidate will be conversant with the process and will conduct a live audit within your Organization's audit programme.

Methodology

It will be an interactive session and assessment would be by conducting short assignments or test at the end of the workshop.

Certification

All participants who attend the program shall be awarded an 'Internal auditor for ISO 9001:2000 participation certificate'.

Curriculum

Course Contents

- Quality Related Terms & Definitions.
- Quality policy & Quality policy statement
- Quality objectives
- Quality Policy & Objectives
- ISO-9001: 2000 International Standard
- Quality Management System requirements
- Key Clauses of ISO-9001: 2000 Standard
- Clause 4.0 – Quality Management System
- Clause 5.0 – Management Responsibility
- Clause 6.0 – Resource Management
- Clause 7.0 - Product Realization
- Clause 8.0 - Measurement, Analysis & Improvements
- What is Quality Management System?
- Principles of Quality Management System
- Quality Processes in QMS
- ISO-9001: 2000 Standard Requirements
- Quality Documentation in QMS
- Quality Procedures in QMS
- Work Instructions
- Quality Planning & Continual Improvements
- ISO-9001: 2000 QMS Quality Manual
- Case Studies
- Data Analysis, Measurements & Improvements
- Quality Audits
- Audit findings & Non Conformities
- Management Review
- Benefits of QMS ISO-9001: 2000 Standard

Participation Fees:

- Rs. 5,000/- (Rs. Five Thousand only).....For Individual Participant
 Rs. 3,000/- (Rs.Three Thousand only).....For a group of three, per Participant.
 Rs. 30,000/- (Rs. Thirty Thousand only).....For an organization for up to max 12 employees.

The fee includes tea and lunch for the training period

Accommodation arrangements can be made for candidates who are not residents of Bangalore at Rs 500 per day/night excluding food.



Growth with the systems

Duration:

The workshop is being organized as a regular, ongoing programme during weekends (Saturdays and Sundays) between 9AM and 5PM at our Bangalore branch office.

For further details, please visit www.hosmacfoundation.org or contact the training coordinator.

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Quality Management Systems

Policies, processes and procedures required for planning and execution (production/development/service) in the core business area of an organization

